

TAB ONE^{5G}



USER MANUAL

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Important Health and Safety Information

When using this product, the safety precautions below must be followed. Retain and follow all product safety and operating instructions. Observe all warnings in the product operating instructions. To reduce the risk of bodily injury, electric shock, fire, and damage to the equipment, closely observe all of the following precautions.

Safety Precautions for Proper Grounding Installation

Caution: This product is equipped with a USB Cable for connecting to a desktop or notebook computer. Be sure your computer is properly grounded before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment-grounding conductor and a grounding plug. The grounding plug must be plugged into an appropriate outlet that is properly installed and grounded by all local codes and ordinances.

Safety Precautions for Power Supply Unit

Use the correct battery charger. The product should be operated only from the type of power source indicated on the electrical rating label. For a product that operates from battery power or other sources, refer to the operating instructions that are included.

Electrical Safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usage may be dangerous and will invalidate any approval given to this product. This product contains a lithium-ion (Li-ion) battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 55°C (131°F).

Note: Danger of explosion if the battery is incorrectly replaced. Replace it with only specified batteries. To replace the battery, take the device to an authorized service center. Recycle or dispose of used batteries according to all applicable local regulations, or by the instructions in the reference guide.

Follow these other specific precautions:

- Keep the device dry and away from water or any liquid as it may cause a short circuit.
- The device should be connected only to products that bear the USB-IF logo or have completed the USB-IF compliance program.
- Keep metal objects away so they do not come in contact with the battery connectors as it may lead to short circuits during operation.
- Use of an incorrect charger may present a risk of fire, explosion, leakage or another hazard.
- Avoid dropping the device. If the device is dropped, especially on a hard surface causing damage, take it to a service center for inspection.
- If the battery leaks: Do not allow the leaking fluid to come in contact with your eyes. If contact occurs, DO NOT rub your eyes. Rinse with clean water immediately and seek medical advice. Do not allow the leaking fluid to come in contact with skin or clothing. If contact occurs, flush the affected area immediately with clean water and seek medical advice. Take other precautions to keep a leaking battery away from fire as

there is a danger of ignition or explosion.

Prevention of Hearing Loss

Caution: Permanent hearing loss may occur if earbuds or headsets are used at high-volume levels for prolonged periods.

Safety Precautions for Direct Sunlight

Store this product away from excessive moisture and extreme temperatures. Do not leave the product inside a vehicle or in places where the temperature may exceed 55°C (131°F), such as on a car dashboard, windowsill, or behind glass that is exposed to direct sunlight or strong ultraviolet light for extended periods. This may damage the product, overheat the battery, or pose a risk to the vehicle.

Environmental Restrictions

Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fueling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Aircraft Safety

Due to the possible interference caused by this product to an aircraft's navigation system and its communications network, using this device on an airplane is prohibited in most countries. If flight personnel authorize use of electronic devices, switch your device to Airplane Mode (Please see page 29 of this User Guide for instructions) to turn off RF functions that may cause interference.

Road Safety

In many jurisdictions, vehicle operators are not permitted to use communication services with handheld devices while the vehicle is in motion, except in the case of an emergency. In others, using hands-free devices as an alternative is allowed.

Safety Precautions for RF Exposure

- Use of non-original, non-manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.
- Use only original, manufacturer-approved accessories when such accessories contain metal of any kind.
- Avoid using your device near strong electromagnetic sources, such as microwave ovens, sound speakers, TV, and radio.
- Avoid using your device near metal structures (for example, the steel frame of a building).

Explosive Atmospheres

When in an area with a potentially explosive atmosphere or where flammable materials exist, the device should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised not to use the equipment at refueling points such as service or gas stations and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where

blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked such as fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and including, but not limited to, areas where the air contains chemicals or particles such as grain, dust, or metal powders.

Interference with Medical Equipment Functions

This product may cause medical equipment to malfunction. The use of this device is prohibited in most hospitals and medical clinics for which regulations and rules are commonly posted in such facilities. In these instances, turn your device OFF as healthcare facilities frequently use equipment that is adversely affected by RF energy. If you use any personal medical device(s), consult the manufacturer of your device(s) to determine if the device(s) is adequately shielded from external RF energy. Your healthcare provider may be able to assist you in obtaining this information.

Non-ionizing Radiation

Your device has an internal antenna. This product should be operated in its normal-use position to ensure radiative performance and safety from interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and personal safety, it is recommended that no part of the human body should come too close to the antenna during equipment operation.

Use only the supplied integral antenna. Use of unauthorized or modified antennas may impair call quality and damage the device, causing loss of performance and SAR levels exceeding the recommended limits, as well as causing non-compliance with local and national regulatory requirements.

To limit RF energy exposure and to ensure optimal device performance, operate the device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level than needed which can reduce antenna performance and battery life.

Battery Information and Precautions

To assure product safety, please follow the precautions listed below:

Danger!

- Use the supplied charger and follow the specified conditions when charging the battery.
- Do not open the back cover and replace or fix the battery yourself.
- Do not put or store the device together with metal articles such as necklaces, hairpins, coins, or screws.
- Do not short-circuit the (+) and (-) terminals with metal conductors.
- Do not place the device in a device with the (+) and (-) in a reverse way.
- Do not penetrate the battery with a sharp article such as a needle.
- Do not disassemble the battery.
- Thoroughly read the user's manual before use. Inaccurate handling of the lithium-ion battery may result in heat, fire, explosion, or damage to the battery.

Warning!

- Do not put the device into a heating vessel, washing machine or high-pressure

container.

- Stop using the device if it overheats, causes an odor, produces a discoloration, deformation, or an abnormal condition is detected during use, charging, or storage.
- DO NOT use the device if battery leakage or a foul odor is detected.
- If battery liquid leaks onto your skin or clothes, wash well with clean water immediately.
- If battery liquid gets into your eyes, DO NOT rub your eyes. Wash them well with clean water immediately and then call a physician.

Caution!

- Store batteries out of reach of children.
- If a child uses the device, the parent or guardian should instruct the child or oversee the proper handling of the device.
- Be sure to read the user's manual thoroughly before using the device.
- Store the device in a low-humidity and low-temperature environment if it is not used for an extended period.
- Keep the device far away from articles or materials that may hold static electricity while the device is being used, charged or stored.
- Wipe with a dry cloth before using the device if the device becomes dirty.

Safety Instructions for Wall Charger

Please read the following information carefully:

- DO NOT use the wall charger when the ambient temperature exceeds 113 °F (45°C).
- Input/output specifications of the wall charger are:
Input: AC 100-240V; @ 50-60Hz; 0.3A
Output: DC 5V-2A
- The wall charger is designed for indoor use only.
- Cleaning – Unplug the wall charger from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use only a dry cloth when cleaning device.
- Water and moisture – Do not use this product in a moist or wet environment.
- Self-servicing – Attempting to service this product on your own or opening or removing device covers may result in exposure to dangerous voltage or other hazards.
- Unplug the wall charger during lightning storms or when unused for lengthy durations.
- This wall charger is not intended to be repaired by service personnel in case of failure or component defect.

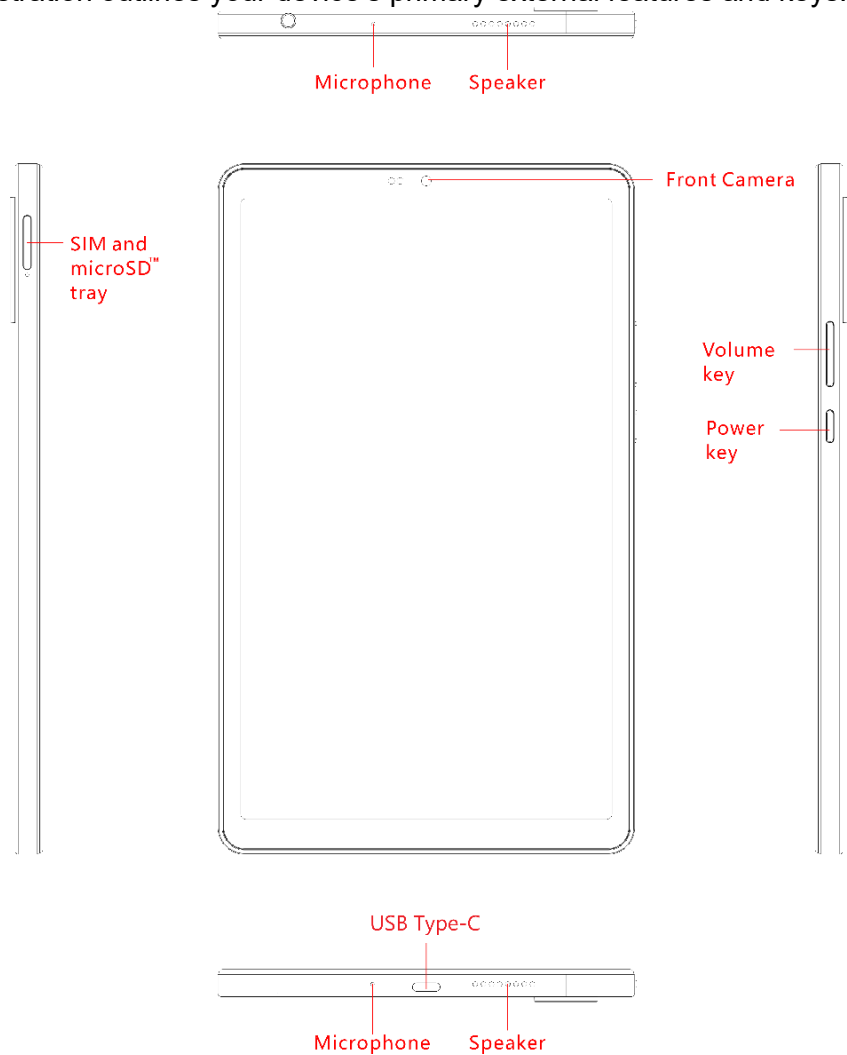
Get Started

Here's all the information you'll need to set up your device for the first time.

Device Layout and Functions

Note: Your device's screen and app layouts are subject to change. This user guide uses sample images only.

The following illustration outlines your device's primary external features and keys.



Components	Description
Speaker	Allows you to hear the caller and automated prompts.
Front camera	Allows you to take photos, record videos, or join video conferences while facing the screen.

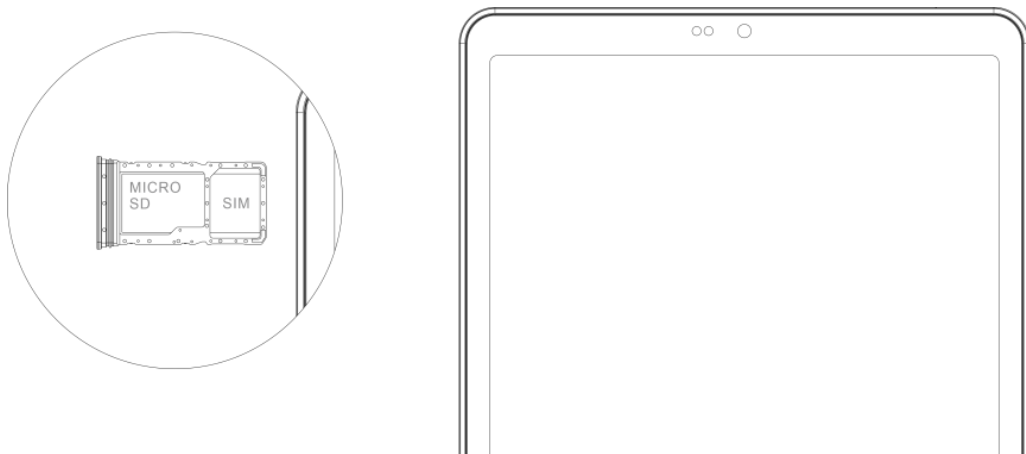
Volume key	Allows you to adjust the media volume, ringtone volume or voice volume.
Power key	Allows you to turn the device or the screen on or off.
Rear camera	Allows you to take photos and videos.
USB Type-C Connector	Allows you to connect to the device.
Microphone	Transmits your voice for device calls or records your voice or ambient sounds for voice recordings and videos.
Flash	Helps illuminate subjects in low-light environments when the camera is focusing and capturing a photo or video.
SIM and microSD™ tray	Follow the steps below to install the SIM and microSD cards.

CAUTION: Inserting an accessory into the incorrect jack may damage the device.

Setup

Install the SIM/SD Card

Please follow the steps below to install the SIM card into your device. Please note that you don't have to insert a SIM card to make an emergency call (9-1-1). Use only nano-SIM cards with this device. Don't attempt to insert any other types of SIM cards to avoid damaging your device.

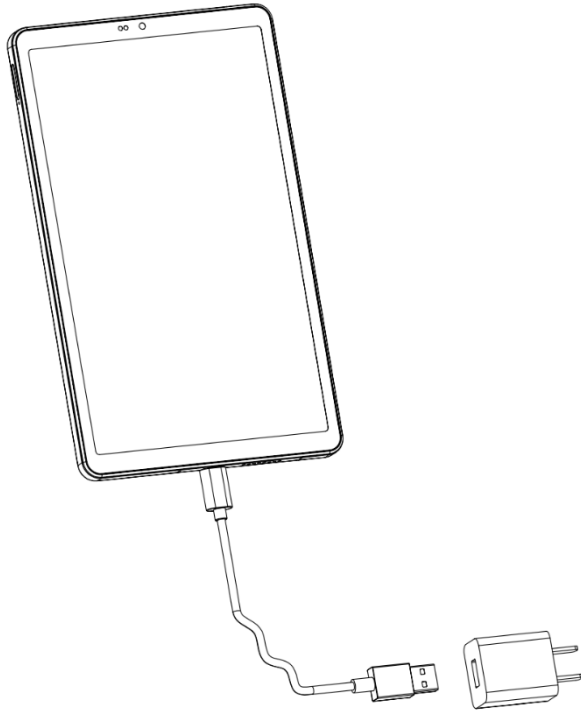


1. Insert the provided SIM pin to eject the SIM tray.
2. Place or remove the nano-SIM card and the microSD™ card.

NOTE: A SIM pin is included in the box. MicroSD™ memory cards are sold separately.

Charge the Battery

1. Insert the USB-C cable into the device.
2. Plug the charger head into a power outlet.



Power Your Device On

Press and hold the Power key on the middle-right edge of your device to turn on your device.

NOTE: The first time you turn the device on, you'll see the startup screens. Follow the instructions on each screen to set up your device.

Power Your Device Off

1. Press and hold the Power key and the Upper Volume key until the menu pops up.
2. Tap **Power off**.

Basic Operations

The following offers an overview of your device's basic operations.

Lock and Unlock Your Screen

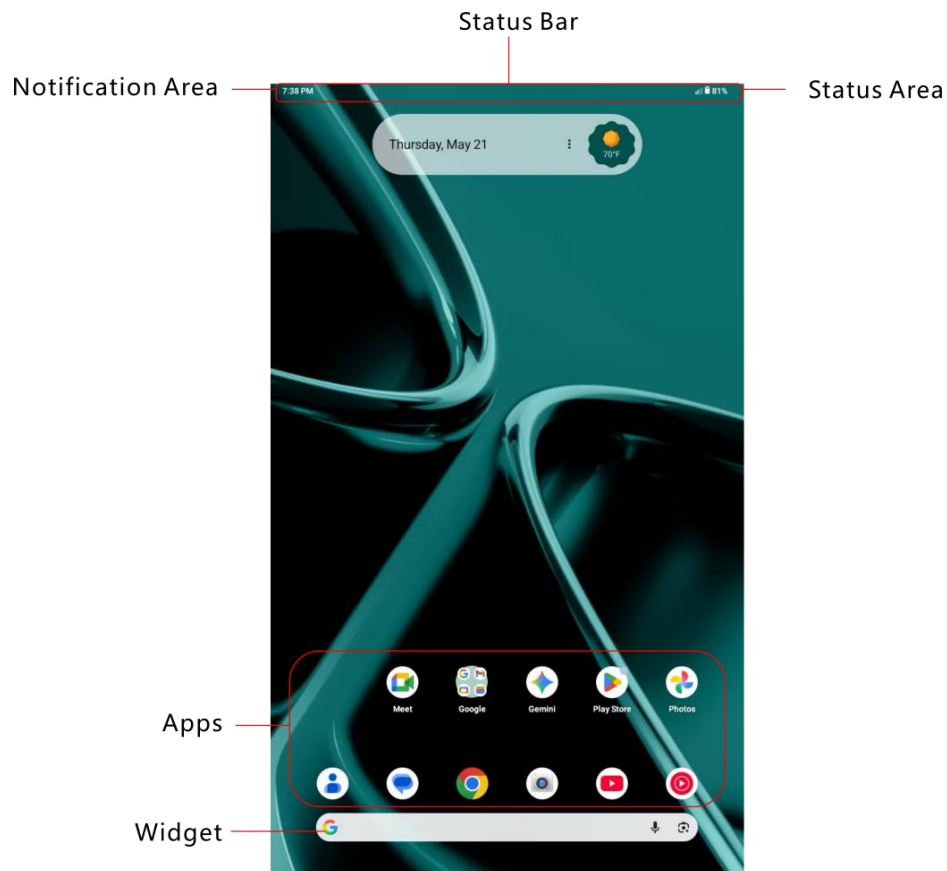
Your device allows you to quickly turn the screen off when not in use, turn the screen back on, and unlock your device.

Turn the Screen On and Unlock It

1. To turn the screen on, press the Power key.
2. Swipe your finger across the screen to unlock it.

NOTE: If you've set up a screen lock, you'll be prompted to draw the pattern or enter the password or PIN. See Screen Lock.

Home Screen



Home Screen Layout

Your Home Screen extends beyond the initial screen. Swipe the screen left to display additional screens.

Item	Description
Status bar	The status bar displays icons to notify you of your device's service status (on the right side) and notifications (on the left side).
Notification area	The notification area of the status bar (on the left) displays notifications for incoming messages, missed calls, application updates, and more. Pull down the status bar to display the notification panel.
Status area	The status area of the status bar (on the right) displays device and service status information such as signal strength, battery status, Wi-Fi, data connectivity, and ringer status.
Apps	Application icons are shortcuts to your favorite applications. You can add and remove these shortcuts as you wish.
Widget	Press and hold any blank space on the Home Screen and select Widget to add your favorite widgets on the Home Screen.

Status Bar

The Status Bar at the top of the Home Screen provides Notification alerts on the left side and device and Service Status information on the right side. To view the notification panel or access the Quick Settings panel, pull down the status bar from the top of the screen.

Main Notification Icons

Icon	Notification
	Downloading
	New Gmail
	New text or MMS message
	Wi-Fi available
	Alarm
	Warnings

Main Status Icons

Icon	Status
------	--------

	Bluetooth® active
	Wi-Fi active
	Network (full signal)
	Network (roaming)
	4G LTE
	5G
	Hotspot on
	Airplane mode
	Sync active
	Alarm set
	Battery (charging)
	Battery (full charge)

NOTE: Additional notification icons may appear. All notifications may be accessed through the Notification Panel. Pull down the status bar from the top of the screen to display the notification panel.

Quick Settings Panel

You can access the Quick Settings panel by pulling down the status bar. From there, you can check notifications, use the Quick Settings menu, and more.

Open the Quick Settings Panel

Pull down the status bar. (Slide your finger down from the top of the screen).

Notifications Panel

Notifications remind you of the arrival of new messages, calendar events, and alarms. Swipe down from the top of your device screen to open the Notifications panel and view details. Swipe the Notifications panel down to hide. If the Notifications panel is hidden, swipe up from the Quick Settings panel to display it again.

Wallpaper

Change the Wallpaper

1. From the Home Screen, tap and hold an empty space to display the Home Screen menu, and then tap **Wallpaper & style**.
2. You can also access the wallpaper menu through settings. From the Home Screen, swipe up and tap  > **Wallpaper & style**.
3. Select from Photos or Wallpapers.
4. Select a wallpaper to preview.
5. Tap an option to select the wallpaper.
 - **Home Screen:** Set the background wallpaper for your Home Screen.
 - **Lock Screen:** Set the wallpaper for your device's lock screen.
 - **Home and Lock Screen:** Set a wallpaper for both your Home Screen and your lock screen.

Connectivity

The following topics address your device's connectivity options, including USB, Wi-Fi, Tethering/Mobile Hotspot, and Bluetooth.

USB

You can use the supplied USB cable to connect your device directly to your computer and transfer music, photos, and other content files.

1. Connect your device to your computer using the supplied USB/charging cable.
2. Pull down the status bar to display the notifications panel. Tap **Charging this device via USB**, you'll see either Use USB for **File Transfer**, **USB Tethering**, **MIDI**, **PTP** or **No Data Transfer**.
3. On your computer, navigate to the detected device (such as through the My Computer menu) and open it.
4. If available, select a drive (SD card or internal shared storage).
5. Select a folder (for example, **Music** for songs and albums) and copy files to it from your computer.
6. When you're done, disconnect (eject) your device from your computer.

Wi-Fi

1. From the Home Screen, swipe up and tap .
2. Tap Network & Internet > Internet > Wi-Fi.
3. Tap the Wi-Fi button to turn Wi-Fi on.
4. To disable Wi-Fi, tap the button again.

5. Tap a Wi-Fi network to connect, enter the password (if it's not an open network), then tap **Connect**.

Tethering & Mobile Hotspot

Tethering

1. From the Home Screen, swipe up and tap .
2. Tap Network & Internet > Hotspot & Tethering.
3. Configure hotspot and tethering with the on-screen options.
4. Tap the corresponding button to turn on hotspot or tethering.

Connect to Hotspot

1. Enable Wi-Fi functionality on your target device (laptop, media device, etc.).
2. Scan for Wi-Fi networks on the target device and select your device hotspot from the list of available Wi-Fi networks.
3. After selecting the hotspot, follow the onscreen instructions to enter the password.
Tap on Wi-Fi Hotspot on your device to reveal the password onscreen instructions to enter the password (provided on the hotspot page).

Bluetooth

1. From the Home Screen, swipe up and tap .
2. Tap Connected Devices > Connection preferences > Bluetooth.
3. Tap the button to turn Bluetooth on.

Pair Bluetooth Devices

1. Enable the Bluetooth function on the Bluetooth Devices being paired beforehand.
2. From the Home Screen, swipe up, and tap .
3. Tap Connected Devices > Connection preferences > Bluetooth.
4. Tap Pair new device.
5. Tap a device from the "Available Devices" list and follow the onscreen instructions to pair it with the device.

Forget a Paired Device

1. From the "Connected Devices" menu, tap , next to the paired device you wish to forget (unpair).
2. Tap FORGET.

Send Information Using Bluetooth

You can use Bluetooth to transfer information between your device and another Bluetooth-enabled device such as a laptop computer.

1. Pair your device with another device by following the Pair Bluetooth Devices steps above.
2. Select the file you want to transfer, like a contact, for example.
3. From the Home Screen, swipe up, and tap Contacts.
4. Tap a contact to send.
5. Tap Menu  > Share > Bluetooth.
6. Tap a paired device to receive the data.

Contacts

Add a Contact

1. From the Home Screen, swipe up and tap .
2. Tap  to add a contact.
3. Use the keyboard to enter as much information as you want.
4. When you have finished adding information, tap **SAVE**.

Edit a Contact

1. From the Contact screen, tap a contact to view its details.
2. Tap .

Delete a Contact

3. From the Contact screen, tap a contact to view its details.
4. Tap Menu  > Delete.

Share a Contact

You can quickly share contacts using Bluetooth, Gmail, or messages.

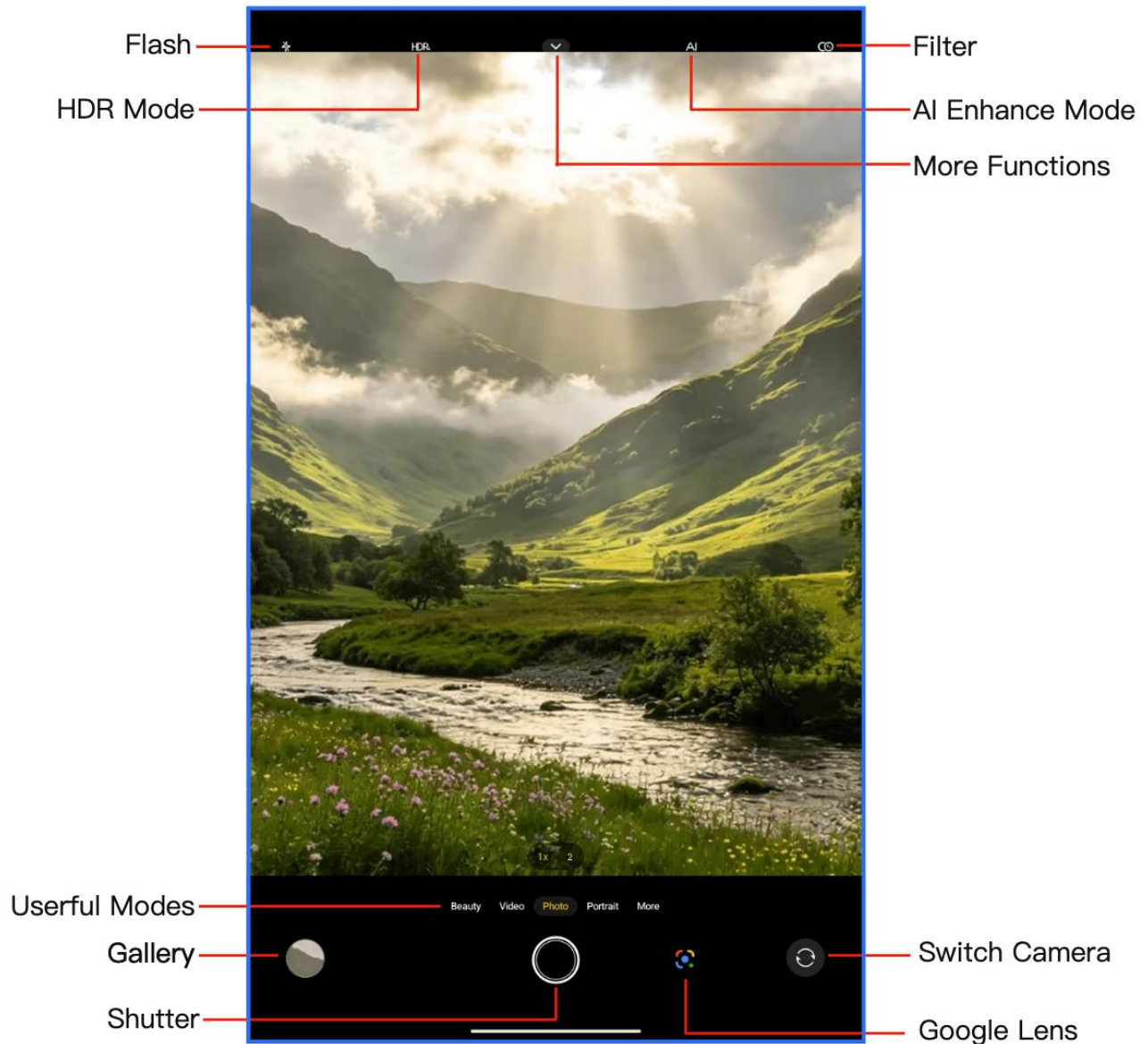
1. From the Contact screen, tap a contact to view its details.
2. Tap a contact to display it, and then tap Menu  > Share.
3. In the Share contact via menu, select a method to send.

Messages

From the Home Screen, tap **Messages**.

Apps and Entertainment

Camera



- **Flash:** Enable Flash, Auto Flash, or disable the Flash for the camera.
- **More Functions:** Choose additional camera settings, such as picture size and grid line.
- **Useful modes:** Switch between different camera modes.
- **Gallery:** Enter the Photos and view photos.
- **Shutter:** Tap to take a photo.
- **Google Lens:** Search what you see through the camera.
- **Switch Camera:** Switch between the back camera lens and the front-facing camera lens (for self-portraits, video chatting, etc.).
- **Filter:** Select your desired filter

Switch Camera Modes

You can swipe left or right across the camera mode options to select a camera mode.

- **Night Mode:** Night mode allows you to take quality photos in low-light situations or at night.
- **Video:** Video mode allows you to record a video.
- **Photo:** Photo mode allows you to take a photo.
- **Beauty:** Beauty mode allows you to beautify your photo while shooting.
- **Portrait:** Portrait mode allows you to take a photo that keeps your subject sharp with a blurry background.
- **Pro Mode:** Pro mode allows you to customize camera settings including white balance, ISO, exposure, etc. to take professional photos.
- **Time Lapse:** Enable time-lapse photography for the camera.
- **Panorama:** Allows you to capture ultra-wide-angle images.
- **Slow Motion:** Allows you to take videos in slow motion.
- **AI Enhance Mode:** Automatically identifies the current scene to optimize the photo effect, supporting 12 scenes such as Sunset, Gourmet, Blue Sky, Beach, etc.

Take a Photo

1. From the Home Screen, swipe up, and tap .
2. Aim the camera at your subject.
3. Tap  to take the photo.

Record a Video

1. From the Home Screen, swipe up, and tap .
2. Swipe to video mode and tap .
3. Tap  to stop recording.

Photo

Using the Photos application, you can view photos and watch videos that you've taken with your device's camera, downloaded, or copied onto your storage card or device memory.

View Photos and Videos

1. From the Home Screen, swipe up, and tap .
2. Tap Library.
3. Tap an image to view the photo or video.

Calendar

Use Calendar to create and manage events, meetings, and appointments.

Add an Event to the Calendar

1. From the Home Screen, swipe up, and tap .

2. Tap .
3. Select “Birthday”, “Task” or “Event”.
4. Enter the details and tap **Save**.

Edit an Event

1. From the **Calendar** screen, tap a date and an event to view the details.
2. Tap  to edit the event and tap **Save** to save.

Delete an Event

1. From the **Calendar** screen, tap a date and an event to view the details.
2. Tap  > **Delete** to delete the event.

Calendar Settings

1. From the **Calendar** screen, tap  > **Settings** > **General**.
2. Tap an option to adjust Calendar settings.

Clock

Your device has a clock app that lets you set alarms, view time in time zones around the world, use a stopwatch, set a timer, and use your device as a desk clock.

Set the Date and Time

Your device automatically receives the current date and time from the wireless network. You can manually set the date and time by overriding the default setting.

1. From the Home Screen, swipe up, and tap .
2. Tap Menu  > Settings > Change date & time.
3. Tap **Set time automatically**, and then select **Off** in the pop-up window.
4. Set the date and time as desired.

Set Alarms

Set multiple alarms using your device’s Clock app.

1. From the Home Screen, swipe up, and tap **Clock**.
2. Tap the **Alarm**  tab and then tap **Create** .
3. Set the time and tap **OK**. Set the alarm options, including repeat pattern, alarm tone, and label.

World Clock

The world clock lets you keep track of the current time in multiple cities around the globe.

1. From the Clock app, tap .
2. Tap **Add City**  and select a city.
3. Repeat to add multiple cities.

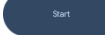
Timer

The timer provides a countdown timer for up to 99 hours, 99 minutes, and 99 seconds.

1. From the Clock app, tap .
2. Use the keypad to set the length of the timer.
3. Tap **Start**  to begin the timer.

Stopwatch

The stopwatch lets you time events down to a hundredths of a second.

1. From the Clock app, tap .
2. Tap **Start**  to begin timing.
3. Tap **Stop**  to stop timing.

Bedtime

1. From the Clock app, tap . Tap **Get started** to start setting the bedtime.
2. Tap **Done** to finish setting.

Settings

The following introduces your device's basic settings menus.

Sound

The sound settings menu lets you control your device's audio, from ringtones and alerts to tap tones and notifications.

Access Sound Settings

1. From the Home Screen, swipe up, and tap .
2. Tap Sound & vibration.
3. Set your sound options.

Display

Use the device's display settings menu to adjust items such as brightness level, theme, and more.

Access Display Settings

1. From the Home Screen, swipe up, and tap .
2. Tap Display.
3. Set your display options.

Accessibility

The accessibility settings menu lets you enable and manage accessibility-related applications.

Access Accessibility Settings

1. From the Home Screen, swipe up, and tap .
2. Tap Accessibility.
3. Set available accessibility options.

Security & Privacy

The security settings menu lets you set encryption options and credential storage options, set your method for unlocking your device, and customize lock screen options.

Screen Lock

1. From the Home Screen, swipe up, and tap .
2. Tap Security & Privacy > Set Screen Lock.

Extend Lock

Extend Lock keeps your device unlocked while it's on you, at specific places that you trust, or near your connected devices.

1. From the Home Screen, swipe up and tap  > **Security & Privacy**.
2. Tap More Security & Privacy > Extend Unlock > On-Body Detection.
3. Tap the button to enable/disable on-body detection.

Safety & Emergency

The safety & emergency settings menu lets you add and manage your emergency information, set emergency location service, and more.

Access Safety & Emergency Settings

1. From the Home Screen, swipe up, and tap .
2. Tap Safety & Emergency.
3. Set your safety and emergency options.

Digital Well-Being & Parental Controls

The digital well-being & parental controls menu lets you set app timers and parental controls.

Access Digital Well-Being & Parental Controls Settings

1. From the Home Screen, swipe up, and tap .
2. Tap Digital Well-Being & Parental Controls.
3. Set available digital well-being & parental control options.

Language

Your device's language and input settings menu lets you select a language for the device's menus and keyboards, select and configure keyboard settings, configure speech input settings, and set your device's mouse/trackpad options.

Access Language Settings

1. From the Home Screen, swipe up, and tap .
2. Tap System > Languages.
3. Set options.

Keyboard

The device's Keyboard menu allows you to select the on-screen keyboard you need to use for your device, select and configure keyboard settings, and set the device's mouse/trackpad options.

Access Keyboard Settings

1. From the Home Screen, swipe up, and tap .
2. Tap System > Keyboard
3. Set options.

Date & Time

Use the Date & Time settings menu either to automatically use the network-provided date and time or manually set these values, as well as select time and date format options.

Access Date & Time Settings

1. From the Home Screen, swipe up, and tap .
2. Tap System > Date & time.
3. Set available date and time options.

About Device

The About Device menu lets you access important device information and view legal information.

Access About Device Settings

1. From the Home Screen, swipe up, and tap .
2. Tap About Device.
3. Select or view available options.

Backup and Reset

How to Back Up Your Device

You can enable backup of your information to your Google Account

1. From the Home Screen, swipe up, and tap .
2. Scroll down to System
3. Under Backup, tap Back up now

Note: The backup button will turn green once the sync has completed.

How to Reset Your Device

You can reset your Device to factory settings

1. From the Home Screen, swipe up, and tap .
2. Scroll down to System
3. Under Reset Options, click Erase all data (factory reset).

Update Your Device

From time to time, software updates may become available for your device. You can download and apply updates through the **Settings > System > System update** menu.

Appendix

The following topics offer additional information for your device, including troubleshooting, FCC information, warranty information, and customer service contact information.

Troubleshooting

Check the problems and solutions below for troubleshooting solutions for common device issues.

Problem: Device freezes/operation is unstable.

Solution: Turn the device off, then on again. If you're unable to turn the device off, press and hold the Power/Lock key for a few seconds to force your device to restart. Data that was being edited is erased after your device is powered on again.

Problem: Cannot use Device, Mail, or Internet.

Solution 1: Check whether you are in an area where the cellular signal is weak or not available ("out of service").

Solution 2: Power the device off, then on again.

Solution 3: Is the device in Airplane mode? To check that Airplane mode is canceled:
From the Home Screen, swipe up and tap Settings  > Network & internet > Airplane mode.

Solution 4: Is data communication disabled? To check that data communication is enabled:
From the Home Screen, swipe up and tap Settings  > Network & internet > Mobile network > Choose the mobile carrier > Mobile data

Problem: Battery level goes down quickly.

Solution: Are you in an area where the cellular signal is weak? Have you been in an "out of service" area for a long period? Making calls or using data in areas where the signal is weak or service is not available uses a lot of power and drains the battery quickly.

Problem: Cannot unlock screen.

Solution: Turn the device off and then on again. If you are unable to turn the device off, press and hold the Power/Lock key for a few seconds to force your device to restart. Data that was being edited is erased after your device is powered off, then on again.

FCC Notice and Cautions

This Device and its accessories comply with Part 15 of FCC Rules. Operation is subject to the following conditions:

- 1) This device and its accessories may not cause harmful interference.
- 2) This device and its accessories must accept any interference received, including interference that may cause undesired operation.

Part 15.21 Statement:

Changes or modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Part of Statement 15.105:

This equipment has been tested and found to comply with the limits for a class B digital Device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If you experience interference with reception (e.g., television), determine if this equipment is causing the harmful interference by turning the equipment off and then back on to see if the interference is affected.

If necessary, try correcting the interference by one or more of the following measures:

- (1) Reorient or relocate the receiving antenna.
- (2) Increase the separation between the equipment and receiver.
- (3) Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- (4) Consult the dealer or an experienced radio/TV technician for further assistance.

Consumer Information on SAR

This Device Meets the Government's Requirements for Exposure to Radio Waves. Your wireless Device is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government.

These FCC exposure limits are derived from the recommendations of two expert organizations, the National Council on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE). In both cases, the recommendations were developed by scientific and engineering experts drawn from industry, government, and academia after extensive reviews of the scientific literature related to the biological effects of RF energy.

The exposure limit for wireless mobile Devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram (W/kg). The FCC requires wireless Devices to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg).

The FCC exposure limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements. Tests for SAR are conducted using standard operating positions specified by the FCC with the Device transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value.

Because the device is designed to operate at multiple power levels to use only the power required to reach the network, generally, the closer you are to a wireless base station antenna, the lower the power output. Before a Device model is available for sale to the public, it must be tested and

certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure.

The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. This Device was tested for typical body-worn operations with the back of the Device kept 0.39 inches (1.0 cm) between the user's body and the back of the Device.

To comply with FCC RF exposure requirements, a minimum separation distance of 0.39 inches (1.0 cm) must be maintained between the user's body and the back of the Device. Third-party belt clips, holsters, and similar accessories containing metallic components should not be used.

Body-worn accessories that cannot maintain 0.39 inches (1.0 cm) separation distance between the user's body and the back of the Device and have not been tested for typical body-worn operations may not comply with FCC RF exposure limits and should be avoided.

The FCC has granted an Equipment Authorization for this model Device with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines.

The highest SAR value for this model device when worn on the body, as described in this user's manual, is **1.31 W/kg**. While there may be differences between SAR levels of various devices and at various positions, they all meet the government requirement for safe exposure.

SAR information on this model Device is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/ea/fccid/> after searching **FCC ID: YHLBLUT500B**.

To find information that pertains to a particular model Device, this site uses the Device FCC ID number which is usually printed somewhere on the case of the Device. Once you have the FCC ID number for your Device, follow the instructions on the website and it should provide values for typical or maximum SAR for that Device.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) website at <http://www.ctia.org/>. In the United States and Canada, the SAR limit for mobile Devices used by the public is 1.6 watts/kg (W/kg) averaging over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

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Warranty Information

Your device is covered by a limited warranty. To see the full details, please visit <https://help.boostmobile.com/docs/warranties-and-user-guides>, or call **1-833-502-6678**